



# Network Turret Camera

Quick Start Guide

### Quick Start Guide

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### **About this Manual**

The Manual includes instructions for using and managing the Product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version of this Manual at the Hikvision website (<http://www.hikvision.com/>).

Please use this Manual with the guidance and assistance of professionals trained in supporting the Product.

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## Regulatory Information

### FCC Information

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**FCC compliance:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is

encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### FCC Conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

### EU Conformity Statement



This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information, see:

[www.recyclethis.info](http://www.recyclethis.info).



2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol,

which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information, see: [www.recyclethis.info](http://www.recyclethis.info).

### Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (B)/NMB-3(B) standards requirements.



### Safety Instruction

These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss.

The precaution measure is divided into “Warnings” and “Cautions”

**Warnings:** Serious injury or death may occur if any of the warnings are neglected.

**Cautions:** Injury or equipment damage may occur if any of the cautions are neglected.

 <b>Warnings</b>	 <b>Cautions</b>
<b>Warnings</b> Follow these safeguards to prevent serious injury or death.	<b>Cautions</b> Follow these precautions to prevent potential injury or material damage.



### **Warnings**

- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.
- In the use of the product, you must be in strict compliance with the electrical safety regulations of the nation and region. Please refer to technical specifications for detailed information.
- The power source should meet limited power source or PS2 requirements according to IEC 60950-1 or IEC 62368-1 standard.
- Do not connect several devices to one power adapter as adapter overload may cause over-heating or a fire hazard.
- Please make sure that the plug is firmly connected to the power socket. When the product is mounted on wall or ceiling, the device shall be firmly fixed.

- If smoke, odor or noise rise from the device, turn off the power at once and unplug the power cable, and then please contact the service center.



### Cautions

- CAUTION: Hot parts! Burned fingers when handling the parts.

**WARNING  
HOT SURFACE  
DO NOT TOUCH**

- Wait one-half hour after switching off before handling parts. This sticker is to indicate that the marked item can be hot and should not be touched without taking care. For device with this sticker, this device is intended for installation in a restricted access location, access can only be gained by service persons or by users who have been instructed about the reasons for the restrictions applied to the location and about any precautions that shall be taken.
- Make sure the power supply voltage is correct before using the camera.
  - Do not drop the camera or subject it to physical shock.
  - Do not touch sensor modules with fingers. If cleaning is necessary, use clean cloth with a bit of ethanol and wipe it gently. If the camera will not be used for an extended period, please replace the lens cap to protect the sensor from dirt.
  - Do not aim the camera at the sun or extra bright places. Blooming or smearing may occur otherwise (which is not a malfunction), and affect the endurance of sensor at the same time.



- The sensor may be burned out by a laser beam, so when any laser equipment is in using, make sure that the surface of sensor will not be exposed to the laser beam.
- Do not place the camera in extremely hot, cold (the operating temperature shall be  $-30^{\circ}\text{C}$  to  $60^{\circ}\text{C}$ ), dusty or damp locations, and do not expose it to high electromagnetic radiation.
- To avoid heat accumulation, good ventilation is required for operating environment.
- Keep the camera away from liquid while in use.
- While in delivery, the camera shall be packed in its original packing, or packing of the same texture.
- Regular part replacement: a few parts (e.g. electrolytic capacitor) of the equipment shall be replaced regularly according to their average enduring time. The average time varies because of differences between operating environment and using history, so regular checking is recommended for all the users. Please contact with your dealer for more details.
- This equipment is not suitable for use in locations where children are likely to be present.
- CAUTION: Risk of explosion if the battery is replaced by an incorrect type. Dispose of used batteries according to the instructions

ATTENTION: IL Y A RISQUE D'EXPLOSION SI LA BATTERIE EST REMPLACÉE PAR UNE BATTERIE DE TYPE INCORRECT. METTRE AU REBUT LES BATTERIES USAGÉES CONFORMÉMENT AUX INSTRUCTIONS

- Improper replacement of the battery with an incorrect type may defeat a safeguard (for example, in the case of some lithium battery types).
- Do not dispose of the battery into fire or a hot oven, or mechanically crush or cut the battery, which may result in an explosion.
- Do not leave the battery in an extremely high temperature surrounding environment, which may result in an explosion or the leakage of flammable liquid or gas.
- Do not subject the battery to extremely low air pressure, which may result in an explosion or the leakage of flammable liquid or gas.
- If the product does not work properly, please contact your dealer or the nearest service center. Never attempt to disassemble the camera yourself. (We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.)

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# 1 Appearance Description

## 1.1 Type I

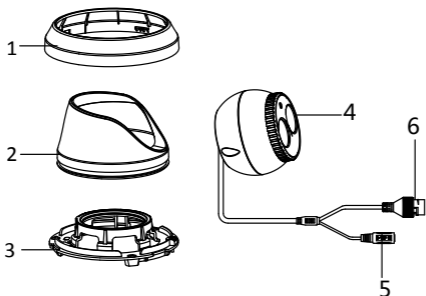


Figure 1-1 Overview of Type I Turret Camera

Table 1-1 Description

No.	Description	No.	Description
1	Trim Ring	4	Camera
2	Enclosure	5	Power Cord
3	Mounting Base	6	10M/100M self-adaptive Ethernet interface

## 1.2 Type II

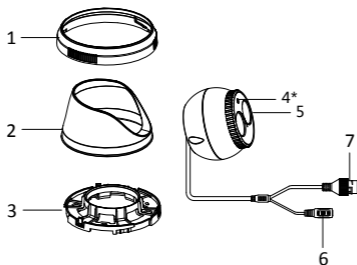


Figure 1-2 Overview of Type II Turret Camera

Table 1-2 Description

No.	Description	No.	Description
1	Trim Ring	4*	Photosensitive Resistance
2	Enclosure	5	Camera
3	Mounting Base	6	Power Cord
7	10M/100M Self-adaptive Ethernet Interface		

**Note:**

The item marked with the "\*" is only supported by certain camera models.

### 1.3 Type III

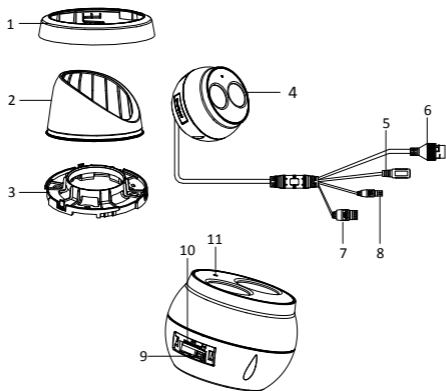


Figure 1-3 Overview of Type III Turret Camera

Table 1-3 Description

No.	Description	No.	Description
1	Trim Ring	7	Audio Output
2	Enclosure	8	1-ch Alarm Input and 1-ch Alarm Output
3	Mounting Base	9	RST (Reset) Button
4	Camera	10	Memory Card Slot
5	Power Cord	11	MIC

No.	Description	No.	Description
6	10M/100M self-adaptive Ethernet Interface		

**Note:**

Press Reset button about 10s when the camera is power on or rebooting to restore the default settings, including the user name, password, IP address, port No., etc.

### 1.4 Type IV

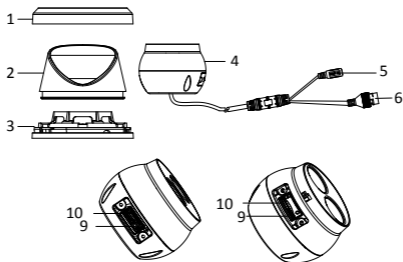


Figure 1-4 Type IV Turret Camera

Table 1-4 Description

No.	Description	No.	Description
1	Trim Ring	5	Power Cord
2	Enclosure	6	10M/100M Self-adaptive

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No.	Description	No.	Description
			Ethernet Interface (PoE)
3	Mounting Base	7	RST (Reset) Button
4	Camera	8	Memory Card Slot

### Notes:

- For this type IV camera, the layout of memory card slot and reset button may be different from model to model.
- Press Reset button about 10 s when the camera is power on or rebooting to restore the default settings, including the user name, password, IP address, and port No., etc.

## 1.5 Type V, VI

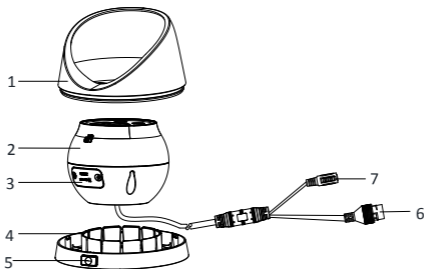


Figure 1-5 Type V Camera Overview



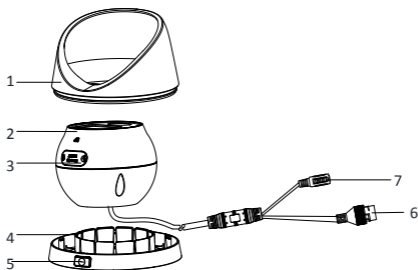


Figure 1-6 Type VI Camera Overview

Table 1-5 Description

No.	Description	No.	Description
1	Enclosure	5	Lock Button
2	Camera	6	Network Interface
3	Memory Card Slot	7	Power Interface
4	Mounting Base		

**Notes:**

Press Reset button about 10 s when the camera is power on or rebooting to restore the default settings, including the user name, password, IP address, and port No., etc.

## 2 Installation

---

### *Before you start:*

- Make sure the device in the package is in good condition and all the assembly parts are included.
- The standard power supply is 12 VDC or PoE (802.3af). Please make sure your power supply matches with your camera.
- Make sure all the related equipment is power-off during the installation.
- Check the specification of the products for the installation environment.
- Make sure that the wall is strong enough to withstand four times the weight of the camera and the bracket.

For the camera that supports IR, you are required to pay attention to the following precautions to prevent IR reflection:

Make sure that there is no reflective surface too close to the camera lens. The IR light from the camera may reflect back into the lens causing reflection.

### 2.1 Ceiling Mounting

#### 2.1.1 Type I

##### *Steps:*

1. Disassemble the camera.
  - 1). Loosen the lock screw on the mounting base and take it off from the camera.

- 2). Rotate the trim ring anticlockwise to take it off from the camera.
- 3). Separate the camera and the enclosure.

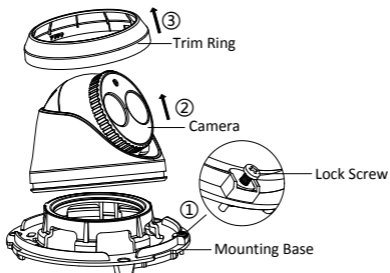


Figure 2-1 Disassemble the Camera

2. Drill the screw holes and the cable hole on the ceiling according to the drill template.

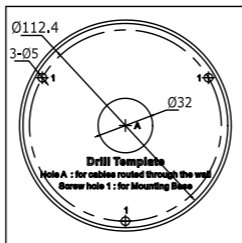


Figure 2-2 The Drill Template

There are two cable outlet methods. One is to route the cables through the cable hole, and the other is to route the cables through the side outlet shown below.

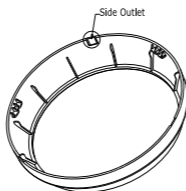


Figure 2-3 Side Outlet

**Notes:**

Three side outlets on the enclosure are selectable, which makes routing the cables easier instead of drilling a cable hole on the ceiling. Use a plier to remove the plastic and route the cables through the hole.

3. Fix the mounting base to the ceiling with the supplied expansion screws.

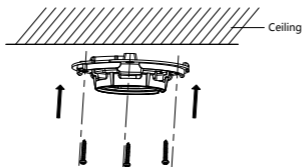


Figure 2-4 Secure the Mounting to the Ceiling

4. Connect the corresponding power/network cable and then install the camera to the mounting base with the supplied screws. Rotate the camera to secure it.

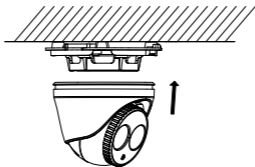


Figure 2-5 Secure the Camera to the Mounting Base

5. Adjust the Lens.
  - 1). Loosen the lock screw.

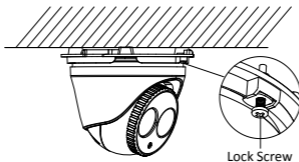


Figure 2-6 Loosen Lock Screw

- 2). Rotate the enclosure to adjust the pan angle; rotate the camera to adjust the tilt angle.

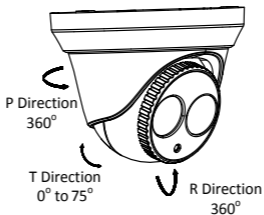


Figure 2-7 Adjust the Lens

- 3). Tighten the lock screw to fix the optimum surveillance angle.
6. Attach the trim ring to the camera and rotate the trim ring clockwise to get it secured.

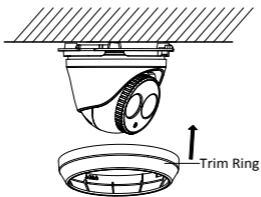


Figure 2-8 Install the Trim Ring

### 2.1.2 Type II

**Steps:**

1. Disassemble the camera.

- 4). Rotate the enclosure anticlockwise to take it off from the camera.
- 5). Separate the camera, the mounting base, and the trim ring.

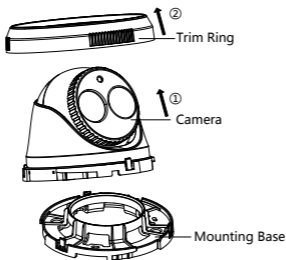


Figure 2-9 Disassemble the Camera

2. Drill the screw holes and the cable hole on the ceiling according to the drill template.

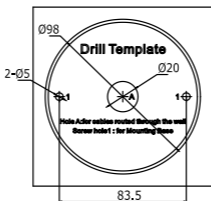


Figure 2-10 The Drill Template

There are two cable outlet methods. One is to route the cables through the cable hole, and the other is to route the cables through the side outlet shown below.

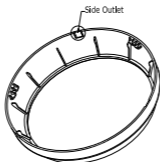


Figure 2-11 Side Outlet

**Notes:**

Three side outlets on the enclosure are selectable, which makes routing the cables easier instead of drilling a cable hole on the ceiling. Use a plier to remove the plastic and route the cables through the hole.

3. Fix the mounting base to the ceiling with the supplied expansion screws.

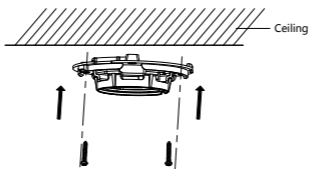


Figure 2-12 Secure the Camera to the Ceiling

4. Connect the corresponding power/network cable.



5. Install the camera along with the enclosure to the mounting base by anticlockwise rotating the camera.
6. Rotate the enclosure to adjust the pan angle; rotate the camera to adjust the tilt angle.

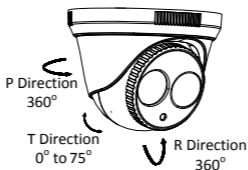


Figure 2-13 Adjust the Lens

7. Attach the trim ring to the camera and rotate the trim ring clockwise to get it secured.

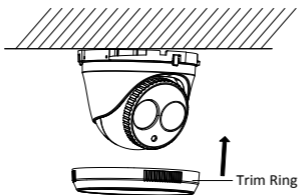


Figure 2-14 Install the Trim Ring

### 2.1.3 Type III

**Steps:**

1. Disassemble the camera.

- 1). Rotate the trim ring anticlockwise to take it off from the camera.
- 2). Rotate the mounting base anticlockwise to take it off from the camera.
- 3). Separate the camera and the enclosure.

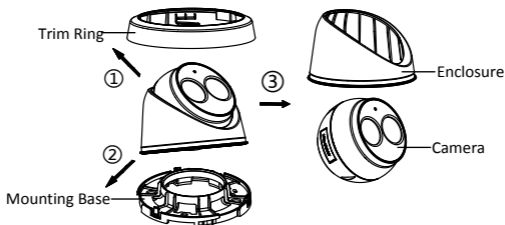


Figure 2-15 Disassemble the Camera

2. Install the memory card.

- 1). Find the Micro SD/RST cover on the side of the camera.



Figure 2-16 Micro SD/RST Cover

- 2). Take off the cover and insert the microSD card into the card slot.

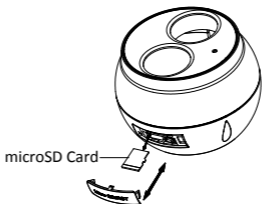


Figure 2-17 Memory Card Slot

- 3). Place the cover back.
3. Stick the drill template on the installation place and drill the screw holes and the cable hole on the ceiling according to the drill template.

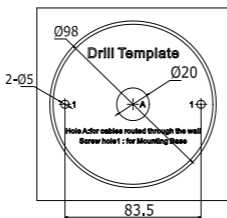


Figure 2-18 The Drill Template

4. Fix the mounting base to the ceiling with two supplied expansion screws.

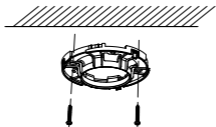


Figure 2-19 Install the Mounting Base

5. Connect the corresponding power/network cable. Refer to the section 2.3 for the waterproof accessory installation if the camera is installed in the outdoor.
6. Install the camera along with the enclosure to the mounting base by anticlockwise rotating the camera.

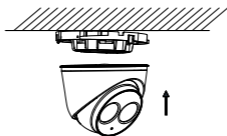


Figure 2-20 Install the Camera

7. Rotate the enclosure to adjust the pan angle; rotate the camera to adjust the tilt angle.

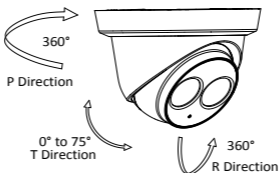


Figure 2-21 Adjust the Lens

8. Attach the trim ring to the camera and rotate the trim ring clockwise to get it secured.

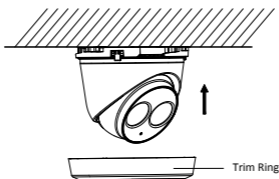


Figure 2-22 Install the Trim Ring

#### 2.1.4 Type IV

**Steps:**

1. Disassemble the camera.
  - 1). Rotate the trim ring anticlockwise to take it off from the camera.

- 2). Loosen the fixing screw. Take the mounting base off from the camera and the enclosure.
- 3). Separate the camera and the enclosure.

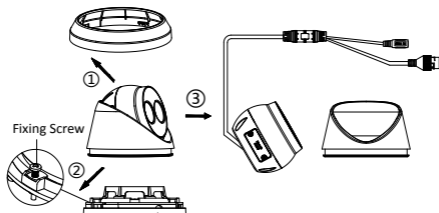


Figure 2-23 Disassemble the Camera

## 2. Install memory card.

- 1). Unscrew the memory card slot cover.
- 2). Insert the memory card.

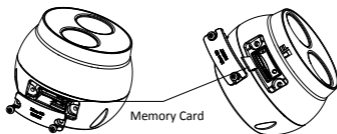


Figure 2-24 Install Memory Card

- 3). (Optional) to unmount the memory card, push to get it ejected.
- 4). Screw the memory card slot cover back.

3. Paste the drill template to desired mounting place.
4. Drill the screw holes (for expansion screws) and the cable hole on the ceiling according to the drill template.

**5). Note:**

6. If the camera is installed to a wooden wall, use self-tapping screws instead of expansion screws.

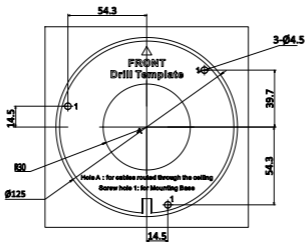


Figure 2-25 Drill Template

5. Fix the mounting base to the ceiling with two supplied screws.

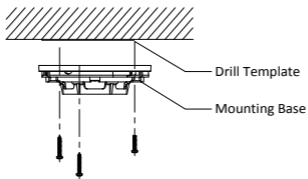


Figure 2-26 Fix Mounting Base

6. Connect the corresponding power/network cable. Refer to the section 2.3 for the waterproof accessory installation if the camera is installed in the outdoor.
7. Install the camera along with the enclosure to the mounting base.

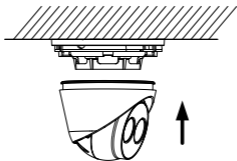


Figure 2-27 Install the Camera

8. Adjust the surveillance angle of the camera. Secure the fixing screw after adjustment.

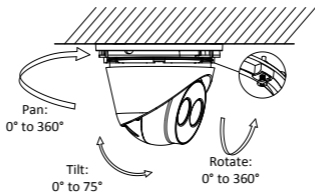


Figure 2-28 Adjust Surveillance Angle

9. Attach the trim ring to the camera and rotate the trim ring clockwise to get it secured.



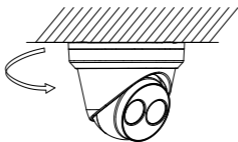


Figure 2-29 Install Trim Ring

### 2.1.5 Type V, VI

#### **Before You Start:**

The installation steps of the type V and type VI are similar and here take type V as an example to describe the steps.

#### **Steps:**

1. Push the lock button to remove the bottom base.

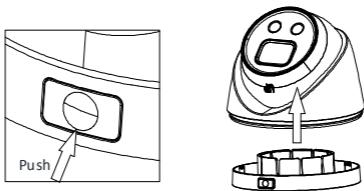


Figure 2-30 Remove the Bottom Base

2. Loosen the screws to remove the memory card slot cover.
3. Insert the memory card into the slot.



Figure 2-31 Insert the Memory Card into the Slot

4. Replace the slot cover with the screws.
5. Drill the screw holes and the cable hole on the ceiling according to the drill template.

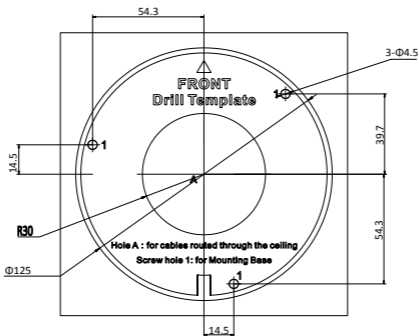


Figure 2-32 The Drill Template

6. Fix the mounting base to the ceiling with the screws.

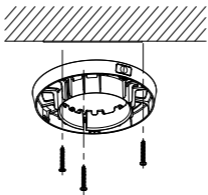


Figure 2-33 Secure the Mounting to the Ceiling

7. Connect the corresponding power and network cables.
8. Install the camera to the mounting base with the screws.

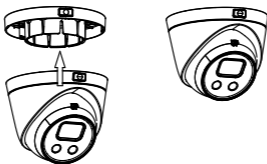


Figure 2-34 Secure the Camera to the Mounting Base

9. Adjust the Lens.

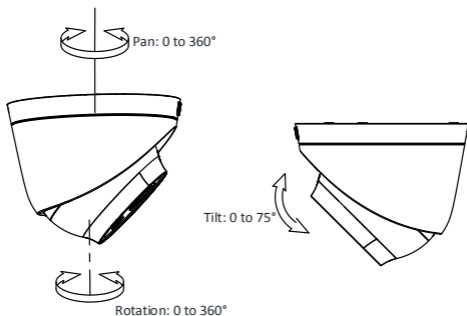


Figure 2-35 Adjust the Lens

## 2.2 Mounting with Brackets

This camera series supports mounting with wall mounting bracket and pendant mounting bracket. We take Type IV camera as the demonstration example.

### 2.2.1 Wall Mounting

The wall mount is not included in the package. You need to prepare one, if you adopt this mounting type.

**Steps:**

1. Mark the screw holes on desired mounting place.

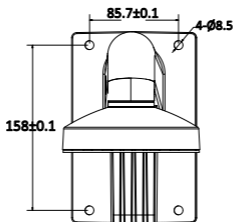


Figure 2-36 Dimension of Demonstrated Wall Mounting Bracket

2. Drill four screw holes with a  $\varnothing 10$  mm drill.
3. Route the cables and fix the bracket with four M6 expansion bolts.
4. Disassemble the camera.  
Refer to step 1 in ceiling mounting of each camera type.
5. Fix the mounting base to the cap of wall mount with 3 supplied self-tapping screws.

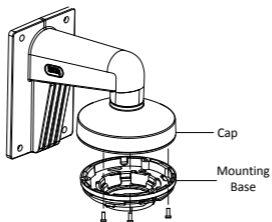


Figure 2-37 Fix Mounting Base

6. Connect the corresponding power/network cable. Refer to the section 2.3 for the waterproof accessory installation if the camera is installed in the outdoor.
7. Install the camera and the enclosure to the mounting base, adjust the surveillance angle, and fix the trim ring. Refer to corresponding steps in ceiling mounting of each camera type.

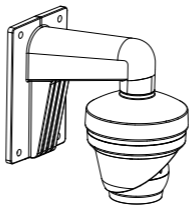


Figure 2-38 Wall Mounting

### **2.2.2 Pendant Mounting**

The pendant mounting bracket is not included in the package. You need to prepare one in advance, if you adopt this mounting type.

**Steps:**

1. Mark the screw holes on desired mounting place.
2. Drill three screw holes for expansion bolts.
3. Route the cables and fix the pendant mounting bracket to ceiling.

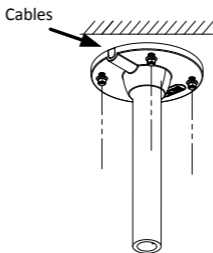


Figure 2-39 Fix Pendant Mount

4. Disassemble the camera.  
Refer to step 1 in ceiling mounting of each camera type.
5. Fix the mounting base to the cap of the pendant mounting bracket with 3 supplied self-tapping screws.

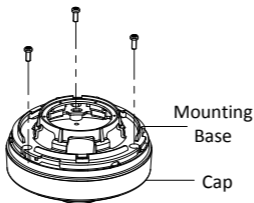


Figure 2-40 Fix Mounting Base

6. Screw the cap to the pendant mount.

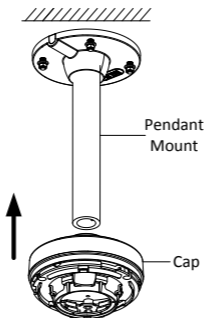


Figure 2-41 Install the Cap

7. Connect the corresponding power/network cable. Refer to the section 2.3 for the waterproof accessory installation if the camera is installed in the outdoor.
8. Install the camera and the enclosure to the mounting base, adjust the surveillance angle, and fix the trim ring. Refer to corresponding steps in ceiling mounting of each camera type.



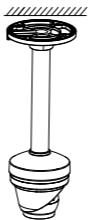


Figure 2-42 Pendant Mounting

## 2.3 Waterproof Measures

If the camera is installed outdoor, you should use the waterproof accessory or tapes to waterproof the cables. Otherwise, the cables might get wet or a short circuit occurs.

### 2.3.1 Install Network Cable Waterproof Jacket

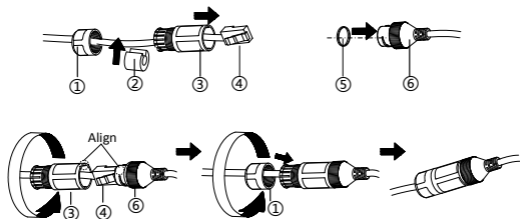


Figure 2-43 Install Waterproof Jacket

**Steps:**

1. Feed the network cable through ① and ③ in order.
2. Fix ② on the network cable between ① and ③.
3. Place ⑤ onto the end of ⑥, and plug the RJ45 male connector into RJ45 female connector.
4. Screw ③ to ⑥ clockwise.
5. Push ② into ③.
6. Secure ① with the ③ in clockwise direction.

**2.3.2 Waterproof Other Cables**

After routing and connecting the cables, use the waterproof tapes to wrap up the cables. Connected cables and spare cables both should be wrapped up as the figures below.

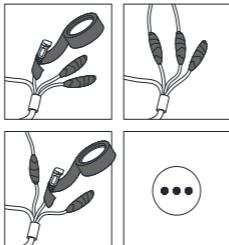


Figure 2-44 Waterproof Cables

## 3 Activate and Access Network Camera

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Scan the QR code to get *Activate and Access Network Camera*. Note that mobile data charges may apply if Wi-Fi is unavailable.



